

For Customers with Food Allergies

At TeppanYaki KOBE Beef Steak EBISU84, we are committed to accommodating food allergies so that our customers can enjoy their meals with peace of mind. To ensure the safety of our meals, we ask for your understanding and cooperation with the following points:

Advance declaration

If you have allergies to certain ingredients, please feel free to let our staff know when you make your reservation or when you arrive at the restaurant. Wherever possible, we will do our best to accommodate your meal requests. Please note that as this is a special meal that differs from the regular menu, an additional charge may apply.

About the cooking of our meals

All our meals are prepared in the same kitchen. Therefore, although we take great care, it is difficult to completely remove allergens, and trace amounts may remain. Also, even when washing dishes and cooking utensils, it may not be possible to completely remove allergens.

Therefore, please understand that the allergy-friendly meals we serve are not meals that completely remove allergens, but rather meals that are hypoallergenic. We cannot guarantee that you will completely prevent the onset of allergic symptoms.

Requests for use

Please make your final decision after understanding the above.

others

If your symptoms are severe, we will have to refuse you entry, as safety is our top priority. We kindly ask for your understanding.

All of our staff will work hard to ensure that our customers can enjoy delicious steaks with peace of mind. If you have any questions, please feel free to contact us.